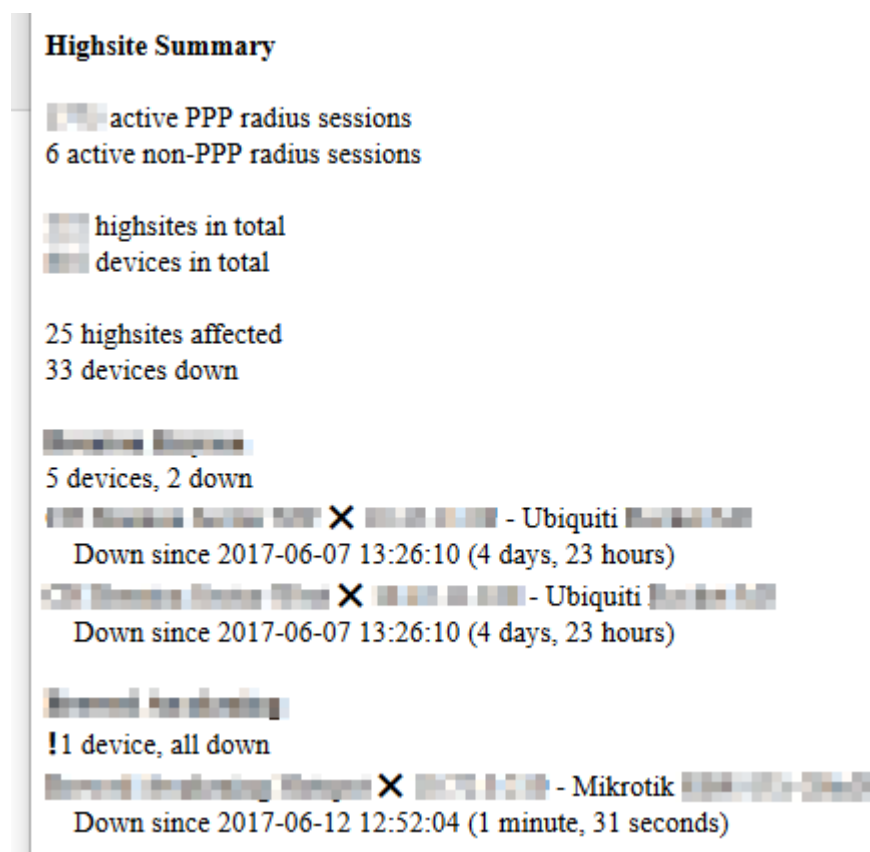


## Now You Can Generate A List Of Down Devices For Whatsapp From Within HeroTill

**Where to get the text format that you can copy and paste to Whatsapp:**

Go to Devices -> Downtime Summary -> Text Format

[https://yourdomain/devices/summary\\_text](https://yourdomain/devices/summary_text)



**Highsite Summary**

active PPP radius sessions  
6 active non-PPP radius sessions

highsites in total  
devices in total

25 highsites affected  
33 devices down

5 devices, 2 down

Ubiquiti  
Down since 2017-06-07 13:26:10 (4 days, 23 hours)

Ubiquiti  
Down since 2017-06-07 13:26:10 (4 days, 23 hours)

1 device, all down

Mikrotik  
Down since 2017-06-12 12:52:04 (1 minute, 31 seconds)

**Copied and Pasted into Whatsapp:**



### To see the normal format of the downtime

Go to Devices -> Downtime Summary -> Normal Format

<https://yourdomain/devices/summary>

## Device Downtime Summary

Total Highsites	222	Total Devices	610	Total Active Radius Sessions	1798
Hightsites Un-Affected	199	Devices Online	584	Active PPP Sessions	1793
Hightsites Affected	23	Devices Offline	26	Active Non PPP Sessions	5

Highsite Name	Total	Devices					Last Known Active Sessions				Down Since
	Devices	Offline	Device Name	Device IP	Make	Model	PPP	Wireless	Radius	Hotspot	
Station/Hightsite	5	2	On Station Device 1001	10.40.0.100	Ubiquiti	Station		9			2017-06-07 13:26:10 (4 days, 23 hours)
			On Station Device 1002	10.40.0.101	Ubiquiti	Station		10			2017-06-07 13:26:10 (4 days, 23 hours)
CO-Office	10	1	Station/Hightsite	10.40.0.102	Ubiquiti	Station					2017-06-01 00:01:47 (11 days, 12 hours)
MT-George Highsite Station	2	2	Station/Hightsite	10.40.0.103	Mikrotik	Station					2017-06-12 12:42:36 (17 minutes, 39 seconds)
			On Station Device	10.40.0.104	Mikrotik	Station	1	2	1		2017-06-10 15:17:10 (1 day, 21 hours)

### Note:

This montitors all devices added in HeroTill, and reports on these.

If the device or power monitor is not added to HeroTill, it will not appear in the list.

To see more on device monitoring in HeroTill, go to: </guides/device-monitoring/>

### Include Network Devices and Power Monitors in the “Device Downtime Summary”:

Every device and power monitor also now has a switch on the edit screen allowing you to exclude or include it from the monitoring page, should you wish to do so.

Make sure “Include in Monitoring” is enabled on power monitors:

Edit Power Monitor

Device IP Address

1.2 ms

Device Description

Device Location

Add New

Power Monitor Device

Raspberry Pi

Device Login Username

Device Login Password

Generate Power Alerts

ON

Include in Monitoring

ON

Normal Voltage

24 Volts

Thermal Printer Attached

OFF

Voucher Printer Title

Voucher Printer Title

Close

Scan

Ping

SNMP

Delete

Save Changes

Make sure "Include in Monitoring" is enabled on network devices:

Edit Network Device

Device Details | Configs | Backups | Syslog Entries | Downtime | Passwords | MT Users | Audit Trail

Device IP Address

3.7 ms

Device Description

Device Location

Add New

Parent Device  
(Default gateway)

Device Type

Router

Device Make

Mikrotik

Device Model

Device Login Username

Device Login Password

SNMP Community

Run Speedtests

ON

Include in Monitoring

ON

Close

Scan

Ping

SNMP

API

Hotspot

Delete

Add to LibreNMS

Save Changes