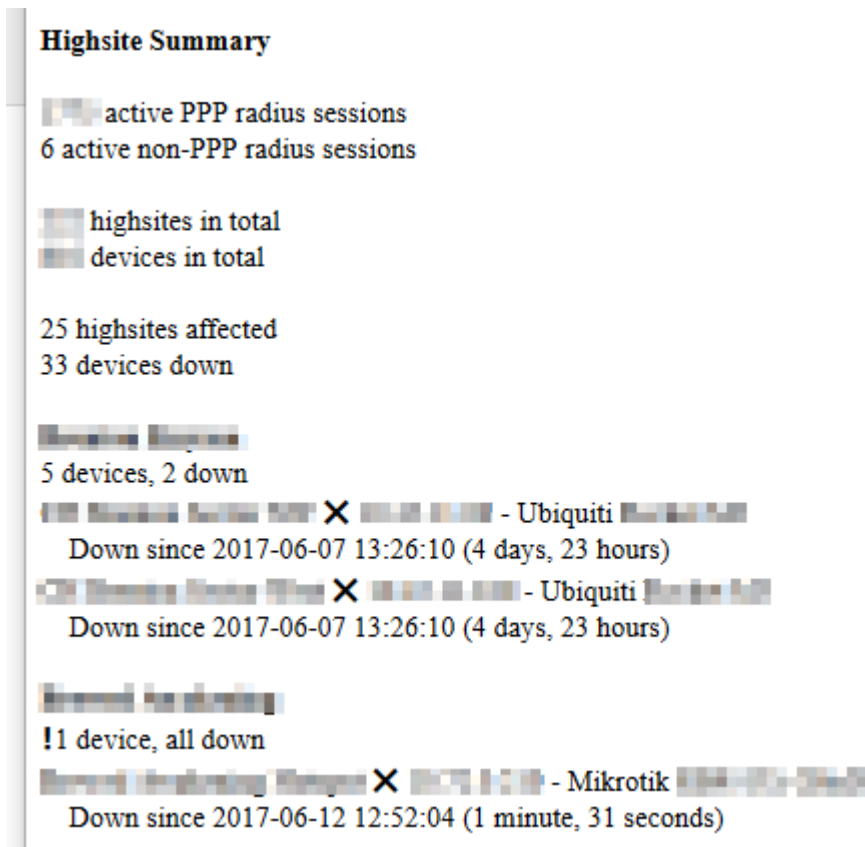


## Now You Can Generate A List Of Down Devices For Whatsapp From Within HeroTill

**Where to get the text format that you can copy and paste to Whatsapp:**

Go to Devices -> Downtime Summary -> Text Format

[https://yourdomain/devices/summary\\_text](https://yourdomain/devices/summary_text)



**Highsite Summary**

active PPP radius sessions  
6 active non-PPP radius sessions

highsites in total  
devices in total

25 highsites affected  
33 devices down

**Devices Down**  
5 devices, 2 down

Ubiquiti - Ubiquiti  
Down since 2017-06-07 13:26:10 (4 days, 23 hours)

Ubiquiti - Ubiquiti  
Down since 2017-06-07 13:26:10 (4 days, 23 hours)

**Devices Pending**  
!1 device, all down

Mikrotik - Mikrotik  
Down since 2017-06-12 12:52:04 (1 minute, 31 seconds)

**Copied and Pasted into Whatsapp:**



### To see the normal format of the downtime

Go to Devices -> Downtime Summary -> Normal Format

<https://yourdomain/devices/summary>

### Device Downtime Summary

|                        |     |                 |     |                              |      |
|------------------------|-----|-----------------|-----|------------------------------|------|
| Total Highsites        | 222 | Total Devices   | 610 | Total Active Radius Sessions | 1798 |
| Hightsites Un-Affected | 199 | Devices Online  | 584 | Active PPP Sessions          | 1793 |
| Hightsites Affected    | 23  | Devices Offline | 26  | Active Non PPP Sessions      | 5    |

| Highsite Name | Total   | Devices | Last Known Active Sessions |           |          |       |     |          |        |         | Down Since                                   |
|---------------|---------|---------|----------------------------|-----------|----------|-------|-----|----------|--------|---------|--|
|               | Devices | Offline | Device Name                | Device IP | Make     | Model | PPP | Wireless | Radius | Hotspot |  |
| ...           | 5       | 2       | ...                        | ...       | Ubiquiti | ...   |     | 9        |        |         | 2017-06-07 13:26:10 (4 days, 23 hours)       |
| ...           |         |         | ...                        | ...       | Ubiquiti | ...   |     | 10       |        |         | 2017-06-07 13:26:10 (4 days, 23 hours)       |
| ...           | 10      | 1       | ...                        | ...       | Ubiquiti | ...   |     |          |        |         | 2017-06-01 00:01:47 (11 days, 12 hours)      |
| ...           | 2       | 2       | ...                        | ...       | Mikrotik | ...   |     |          |        |         | 2017-06-12 12:42:36 (17 minutes, 39 seconds) |
| ...           |         |         | ...                        | ...       | Mikrotik | ...   | 1   | 2        | 1      |         | 2017-06-10 15:17:10 (1 day, 21 hours)        |

#### Note:

This monitors all devices added in HeroTill, and reports on these.

If the device or power monitor is not added to HeroTill, it will not appear in the list.

To see more on device monitoring in HeroTill, go to: </guides/device-monitoring/>

#### **Include Network Devices and Power Monitors in the “Device Downtime Summary”:**

Every device and power monitor also now has a switch on the edit screen allowing you to exclude or include it from the monitoring page, should you wish to do so.

Make sure “Include in Monitoring” is enabled on power monitors:

Edit Power Monitor ✕

Device IP Address  1.2 ms

Device Description

Device Location  Add New

Power Monitor Device

Device Login Username

Device Login Password

Generate Power Alerts

**Include in Monitoring**

Normal Voltage

Thermal Printer Attached

Voucher Printer Title

Close Scan Ping SNMP Delete Save Changes

Make sure “Include in Monitoring” is enabled on network devices:

### Edit Network Device ✕

Device Details | **Configs** | Backups | Syslog Entries | Downtime | Passwords | MT Users | Audit Trail

|                                    |   |
|------------------------------------|---|
| Device IP Address                  | <input type="text" value="192.168.1.1"/> <span>3.7 ms</span>  |
| Device Description                 | <input type="text" value="R1 - R1-192.168.1.1"/>  |
| Device Location                    | <input type="text" value="R1 - R1-192.168.1.1"/> <span>✕</span> <span>▼</span> <span>Add New</span> |
| Parent Device<br>(Default gateway) | <input type="text" value="R1 - R1-192.168.1.1"/> <span>✕</span> <span>▼</span>                      |
| Device Type                        | <input type="text" value="Router"/> <span>✕</span> <span>▼</span>                                   |
| Device Make                        | <input type="text" value="Mikrotik"/> <span>✕</span> <span>▼</span>                                 |
| Device Model                       | <input type="text" value="R1-192.168.1.1"/>   |
| Device Login Username              | <input type="text" value="admin"/>  |
| Device Login Password              | <input type="password" value=""/>   |
| SNMP Community                     | <input type="text" value="public"/>   |
| Run Speedtests                     | <input checked="" type="checkbox"/> ON  |
| <b>Include in Monitoring</b>       | <input checked="" type="checkbox"/> ON  |

Close Scan Ping SNMP API Hotspot Delete Add to LibreNMS Save Changes