

If you need to enable auto topups for a customer, you can do this on their radius account.

Go to Radius -> User Accounts -> Edit User -> Data Limits tab

Set "Enable Auto Topups" to "Yes".

Then choose the auto topup increments you want to top up with each time the data limit of the account reaches a **100%**.

Next, you can set an auto topup limit which is the maximum size of all topups for the month. A limit of **0** means no maximum limit.

You can also enable notifications to be sent to the customer for each topup.

Edit Radius User Account #9259 - Training 3

Data Account

Pricing Details

Data Limits

Radius Attributes

Audit Trail

Test

Enable Auto Topups

Yes

If enabled, the data cap will automatically be topped up until the maximum topup amount below is reached. This is not applicable to uncapped accounts

Auto Topup Increments

1

GB

Each time the account reached 100% usage limit it will be topped up with this amount of data, until the maximum auto topup size defined below is reached.

Auto Topup Limit

10

GB

The maximum size of all auto topups for the month. Once this limit is reached the account will be capped. Manual topups can still be added once this limit is reached. A limit of 0 means no maximum limit.

Send Notifications

No

If enabled, a notification will be sent to the customer each time the account is auto topped up

Close

Save Changes

If a customer needs to enable or update auto topups themselves, they can now do it on their customer portal page.

To access it, log in as a customer, go to the usage screen and then click on "Auto Topup Settings"

[illegible]