

If you need to enable auto topups for a customer, you can do this on their radius account.

```
Go to Radius -> User Accounts -> Edit User -> Data Limits tab
Set "Enable Auto Topups" to "Yes".
```

Then choose the auto topup increments you want to top up with each time the data limit of the account reaches a **100%**.

Next, you can set an auto topup limit which is the maximum size of all topups for the month. A limit of ${\bf 0}$ means no maximum limit.

You can also enable notifications to be sent to the customer for each topup.



Edit Radius User Account #9259 - Training 3 ×								
Data Account Pricing Details Data Limits Radius Attributes Audit Trail								
Test								
Enable Auto Topups Yes								
This is not applicable to uncapped accounts								
Auto Topup Increments 1 GB *								
Each time the account reached 100% usage limit it will be topped up with this amount of data, until the maximum auto topup size defined below is reached.								
Auto Topup Limit 10 GB 🔻								
The maximum size of all auto topups for the month. Once this limit is reached the account will be capped.								
Manual topups can still be added once this limit is reached. A limit of 0 means no maximum limit.								
Send Notifications No								
If enabled, a notification will be sent to the customer each time the account is auto topped up								
Close Save Changes								

If a customer needs to enable or update auto topups themselves, they can now do it on their customer portal page.

To access it, log in as a customer, go to the usage screen and then click on "Auto Topup Settings"



000		Auto Topup settings for	data account	X	ng - R 0.00 🔛	Usage - 98.7%	Helpdesk Tickets		
Usage Details for	- Apr 2017	Customer Current Usage	22.8 GB of 23 GB - 99%			Auto Topup Se	lar Apr 2017 attings Add Top	May ►	
99% 22.7 GB of 23 GB	99% Used	Enable Auto Topups Yes If enabled, the data cap will automatically be topped up until the maximum topup amount below is reached. This is not applicable to uncapped accounts				Usage to Date 22.7 GB			
	User Account	Auto Topup Increments	1 GB *		Upload	Download	Total Usage	Split	
Phone Summary	inal	maximum auto topup size defined l	3% usage limit it will be topped up with below is reached.	i this amount of data, until the	452.3 MB	8.8 GB	9.2 GB	41%	
00:00:00 R 0	-→ Car iPhone 3G	Auto Topun Limit	15 GB 7		0 B	0 B	0 B	0%	
		The maximum size of all auto topu	ps for the month. Once this limit is read	ched the account will be capped.	0 B	0 B	0 B	0%	
0130174000	In Machook /Retina	Manual topups can still be added o	nce this limit is reached. A limit of 0 me	eans no maximum limit.	982.6 MB	7.5 GB	8.5 GB	37%	
	→ Inal Martenia	Recieve Notifications	Yes		0 B	0 B	0 B	0%	
	→ 80:00:00.04:00.45	If enabled, a notification will be sen	t each time the account is auto topped	i up	0 B	0 B	0 B	0%	
0120408312	Sensi Car Will?	Oreast		Lindete Cettings	0 B	0 B	0 B	0%	
	HALDRID WADLES	Cancel		Update Settings	0 B	0 B	0 B	0%	
0 Calls R 0	→ account terms	1016333	2015-06-18 10:39:24	inel Marbook	0 B	0 B	0 B	0%	
	Interbook Rotine	192.188.10.229	2015-06-25 19:30:18		0 B	0 B	0 B	0%	
	→ api_user				0 B	0 B	0 B	0%	
	→ raspberrypi	10.16.0168	2015-01-16 06:54:26		0 B	0 B	0 B	0%	
	- BEFERRICE CERTE	10.161.08	2016-07-31 11:59:47	Auto Created	0 B	0 B	0 B	0%	
	- mailPat-Mini	192.188.10.215	2017-03-31 17:33:41	Auto Created	0 B	0 B	0 B	0%	
	→ Almeni Note0	18, 16, 1, 185	2017-02-20 08:54:10		0 B	0 B	0 B	0%	
	1.0.1		01.01.07.01.00.10			Powered by F		00000	