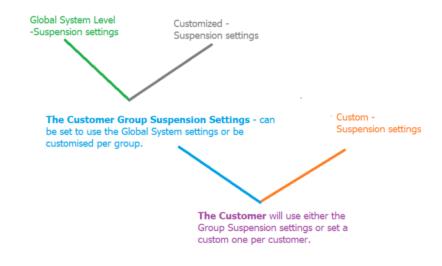


## Webinar: Customer Suspensions

Included in version 1.3.01

1 Customer Group Suspension settings will now pull through to its linked customers.

**2** Account Suspension settings have now been removed from the Billing tab when editing a customer. This functionality has been improved to be set either on a Customer Grouping level or a Global System Level. Refer to the diagram below.



Edit Customer popup:



Edit	Customer	#4 - Master C	ompany							×
				This is a	Master	Account				
Acc	count Detail	Address Detail	Contacts	Portal Login	Billing	SageOne	Cancellation	Master	Sub Accounts	
	Use Defau	ult Due Date settings	Yes Use the default	invoice due date	settings de	fined for the cut	stomer group			
	here.	nsion sett This has b nsion Wid n.	een co	nsolidate	ed to t	the				
C	ose	U			Pa	ssword Rese	t Delete	Disable	Save Chang	jes

Suspension Widget popup:



Use Group Settings	No					
	Use the default suspension settings defined for the customer group					
Suspension Disabled	No					
	If enabled then this customer will never be suspended					
Days till Overdue	7					
	Number of days after invoice due date before invoice becomes overdue and 1st notification is sent					
Days till 2nd Notification	2					
	Number of days (after 1st notification) before a second notification is sent to customers					
Days till Suspension	1					
	Number of days past due date to auto suspend customers					