Webinar: <u>Customer Suspensions</u>
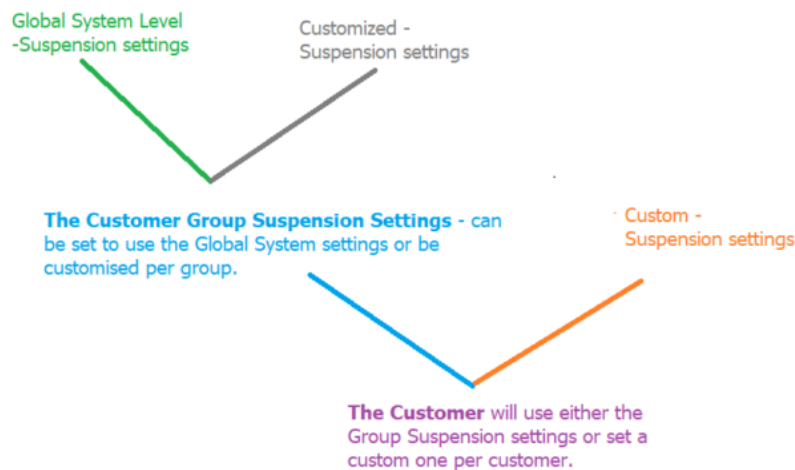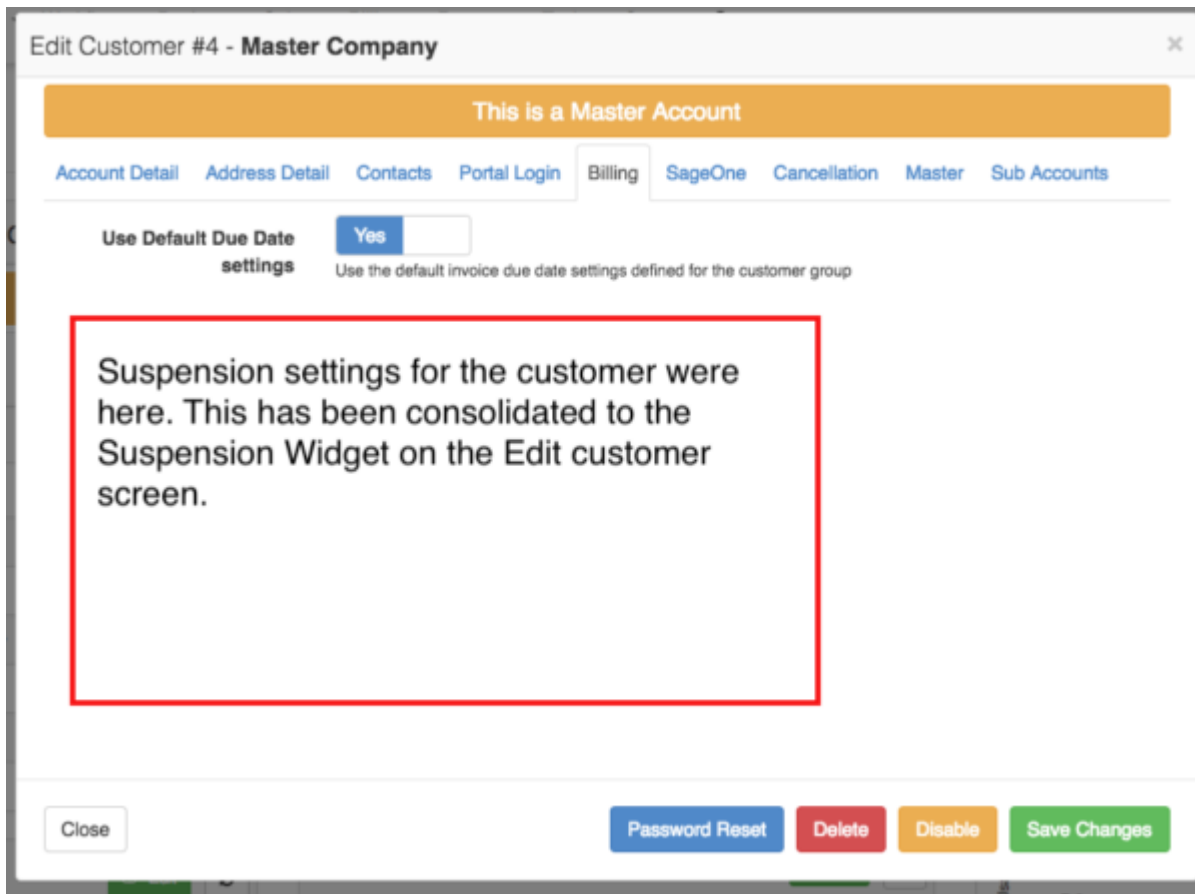

Included in version 1.3.01

1 Customer Group Suspension settings will now pull through to its linked customers.

2 Account Suspension settings have now been removed from the Billing tab when editing a customer. This functionality has been improved to be set either on a Customer Grouping level or a Global System Level. Refer to the diagram below.

Edit Customer popup:

Suspension Widget popup:

Edit Account Suspension Settings for Master Company   ✕

Use Group Settings	No

Use the default suspension settings defined for the customer group

Suspension Disabled	No

If enabled then this customer will never be suspended

Days till Overdue	7

Number of days after invoice due date before invoice becomes overdue and 1st notification is sent

Days till 2nd Notification	2

Number of days (after 1st notification) before a second notification is sent to customers

Days till Suspension	1

Number of days past due date to auto suspend customers

Close   Save Changes