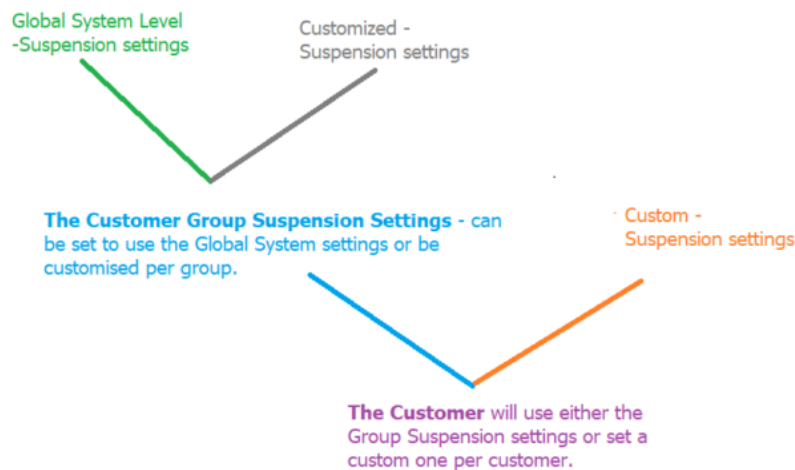


Webinar: [Customer Suspensions](#)

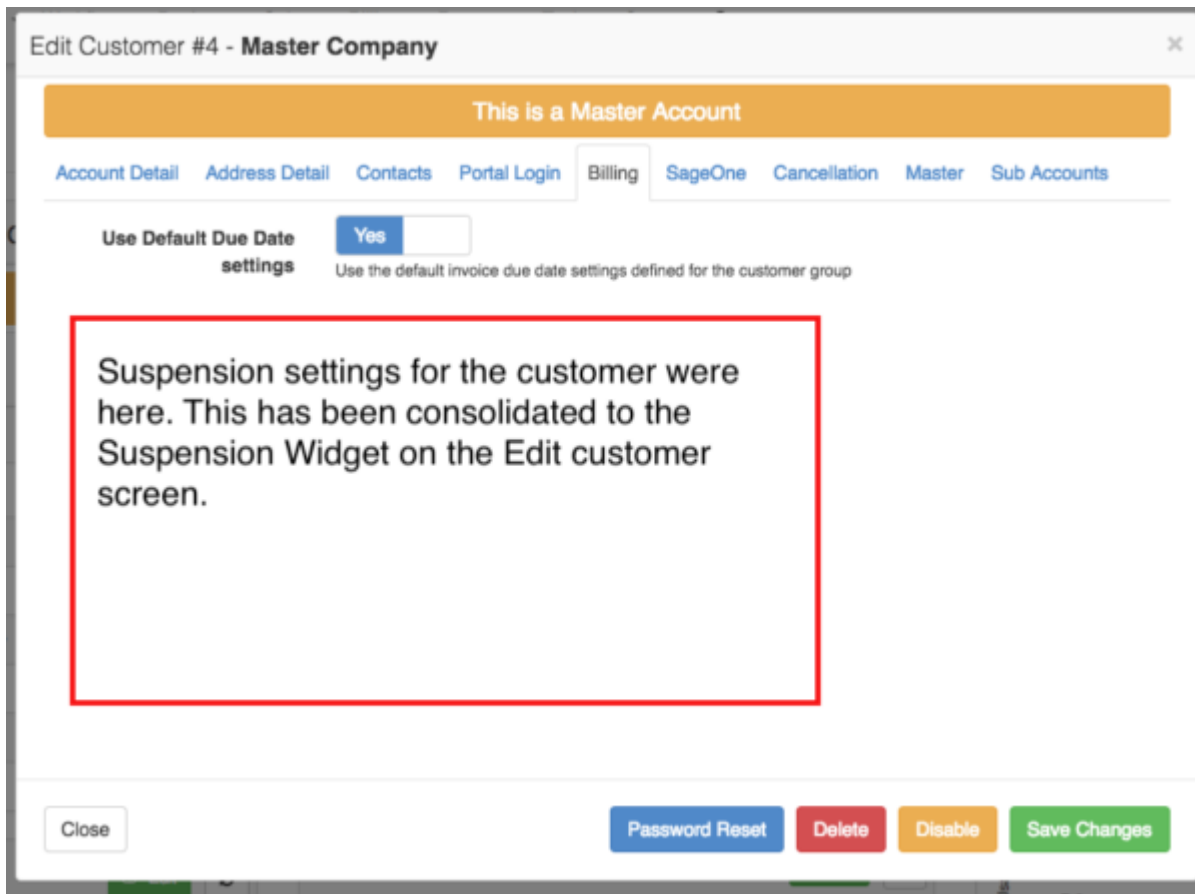
Included in version 1.3.01

1 Customer Group Suspension settings will now pull through to its linked customers.

2 Account Suspension settings have now been removed from the Billing tab when editing a customer. This functionality has been improved to be set either on a Customer Grouping level or a Global System Level. Refer to the diagram below.



Edit Customer popup:



Edit Customer #4 - **Master Company**

This is a Master Account

Account Detail Address Detail Contacts Portal Login **Billing** SageOne Cancellation Master Sub Accounts

Use Default Due Date settings Use the default invoice due date settings defined for the customer group

Suspension settings for the customer were here. This has been consolidated to the Suspension Widget on the Edit customer screen.

Close Password Reset Delete Disable Save Changes

Suspension Widget popup:

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Edit

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Edit

Edit Account Suspension Settings for Master Company

Use Group Settings

☐ No

Use the default suspension settings defined for the customer group

Suspension Disabled

☐ No

If enabled then this customer will never be suspended

Days till Overdue

Number of days after invoice due date before invoice becomes overdue and 1st notification is sent

Days till 2nd Notification

Number of days (after 1st notification) before a second notification is sent to customers

Days till Suspension

Number of days past due date to auto suspend customers

Close

Save Changes