

\*Please note that this feature is currently only available for Cell C Fixed LTE services.

There is now integration to the fixed LTE Coverage Map to enable customers and admin users to determine upfront if the service can be provided in the required area.

When applying online, the customer can enter his address and confirm the GPS coordinates to have the system automatically perform an LTE coverage check and display the results.


Similarly, when an admin user creates a lead, the GPS coordinates need to be confirmed with the customer so that the coverage check can be done before continuing with the process:

### Submit a Sales Lead

Contact Details | Product Details

Existing Customer	<input type="button" value="New"/> Existing	Contact Tel	<input type="text" value="0790000000"/>
Customer Type	<input type="button" value="Individual"/> Company	Contact Email	<input type="text" value="mail@mail.com"/>
Contact Name	<input type="text" value="Joe Blogs"/>	ID Number	<input type="text" value="ID Number (Not Compulsory)"/>

Street address	<input type="text" value="41 Kerk Street"/>	
Suburb	<input type="text" value="Johannesburg"/>	
Town/City	<input type="text" value="Johannesburg"/>	
Postal code	<input type="text" value="2000"/>	
Country	<input type="text" value="South Africa"/>	
GPS Position	<input type="text" value="-28.2022968, 28.041431800000055"/>	

Drag the marker to the exact location or enter coordinates.

Reseller Code	<input type="text" value="Reseller Code"/>
Lead Source	<input type="text" value="Website"/>
Comments	<input type="text" value="Comments"/>

**LTE Coverage status** Cell C: Service Available

When a Data Account for the LTE service is added to a customer directly, the registration process will perform a coverage check and will be blocked if either the GPS coordinates are not available, or if LTE coverage in the area cannot be provided by the Service Provider.

### Edit Data Account #243 - Jane Doe

[Data Account](#) [Address](#) [Pricing Details](#) [Data Limits](#) [IS LTE Details](#) [Audit Trail](#)

**LTE Status** Pending Registration

This account has not yet been registered with the LTE Provider.

**Please Note**

Once the account has been registered the courier company will ship the LTE router direct to the customer. Please make sure the customer's address and contact details are correct before submitting the registration.

The customer's RICA details must be uploaded onto the customer's profile and the RICA verified address must be provided.

Once the account has been activated we will continue to be billed monthly by the supplier until the account is cancelled.

[Register Now](#)

Unable to find gps coordinates for this account, Its account registration disabled

[Close](#) [Save Changes](#)

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Data Account | Address | Pricing Details | Data Limits | **IS LTE Details** | Audit Trail

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**LTE Coverage status Cell C: Service Unavailable ✖**

Register Now

Close Save Changes

The Data Account widget on the Customer Profile also allows for coverage checking for added LTE services:

### Data Accounts

Switch to Prepaid Add Refresh

Username: [blurred]

**CellC LTE**

Package: LTE CellC 50GB • R 110.00 (R 95.65)  
(. Uncapped)

Address: 41 Kerk Street; Johannesburg; 2000

GPS: -26.2022966, 28.041431800000055

**Verify Coverage**

3 changes