*Please note that this feature is currently only available for Cell C Fixed LTE services.

There is now integration to the fixed LTE Coverage Map to enable customers and admin users to determine upfront if the service can be provided in the required area.

When applying online, the customer can enter his address and confirm the GPS coordinates to have the system automatically perform an LTE coverage check and display the results.

Similarly, when an admin user creates a lead, the GPS coordinates need to be confirmed with the customer so that the coverage check can be done before continuing with the process:

When a Data Account for the LTE service is added to a customer directly, the registration process will perform a coverage check and will be blocked if either the GPS coordinates are not available, or if LTE coverage in the area cannot be provided by the Service Provider.

The Data Account widget on the Customer Profile also allows for coverage checking for added LTE services: