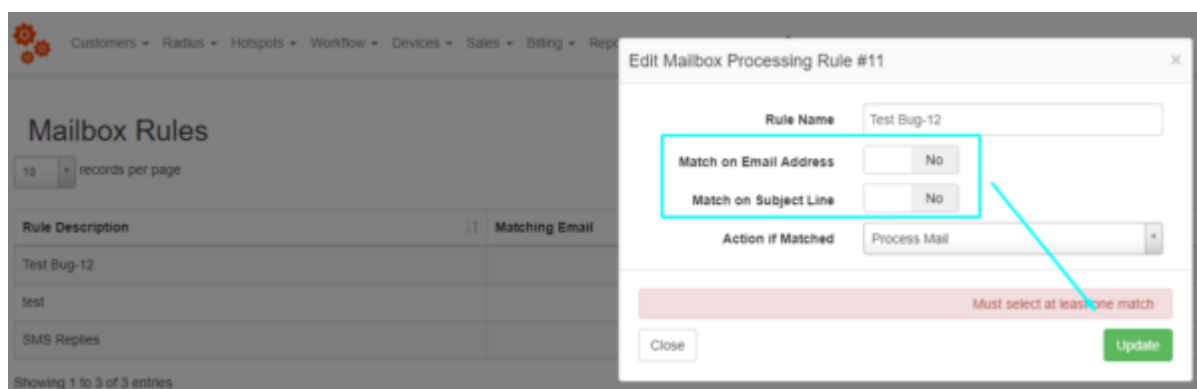


In previous versions users were able to add Mailbox Processing Rules with invalid matches. This menu can be found by navigating to Setup > System Settings > Mailbox Processing Rules.

Whether editing an existing rule or adding a new one, at least one match option must be set to 'Yes'. If not, validation will occur to advise the user to select at least one valid match.



The screenshot shows the 'Edit Mailbox Processing Rule #11' dialog box. The 'Rule Name' field contains 'Test Bug-12'. Below it, there are two match options: 'Match on Email Address' and 'Match on Subject Line', both set to 'No'. The 'Action if Matched' dropdown is set to 'Process Mail'. At the bottom of the dialog, a red error message states 'Must select at least one match'. A blue box highlights the match options, and a blue arrow points from the error message to the 'Match on Subject Line' option.

Rule Description	Matching Email
Test Bug-12	
test	
SMS Replies	

Showing 1 to 3 of 3 entries

Note, users can edit/access Mailbox Processing rules by navigating to Tools > Messages > Mailbox Processing Logic. The same validation applies here.