

In previous versions users were able to add Mailbox Processing Rules with invalid matches. This menu can be found by navigating to Setup > System Settings > Mailbox Processing Rules.

Whether editing an existing rule or adding a new one, at least one match option must be set to 'Yes'. If not, validation will occur to advise the user to select at least one valid match.

Customers - Radius - Hotspots - Workflow - Devices -	Edit Mailbox Processing Rule #11				×		
Mailbox Rules				Rule Name	Test Bug-12		
10 * records per page				Match on Email Address	No		
				Match on Subject Line	No		
Rule Description		Matching Email		Action if Matched	Process Mail	- \	*
Test Bug-12							
test						Must select at least on	e match
SMS Replies			CI	ose			Update
Showing 1 to 3 of 3 entries							

Note, users can edit/access Mailbox Processing rules by navigating to Tools > Messages > Mailbox Processing Logic. The same validation applies here.