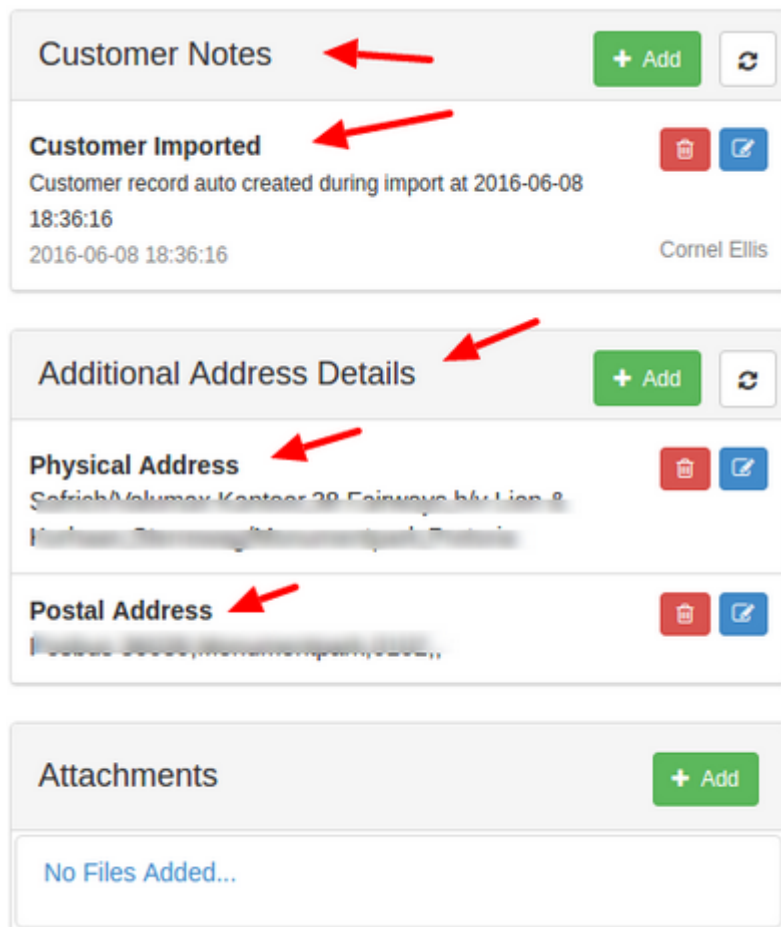


HeroTill has always made it easy to add custom information to a customer record. Just go to Customers / Edit Customer and in the bottom right hand corner you will see boxes to add Customer Notes (with custom headings) and Additional Address Details (also with custom headings). See the screenshot below.



**Customer Notes** + Add

**Customer Imported**  
Customer record auto created during import at 2016-06-08 18:36:16  
2016-06-08 18:36:16 Cornel Ellis

**Additional Address Details** + Add

**Physical Address**  
Sofrich/Muluman/Kentoor 28 Fairways h/4 Linc 8  
[Redacted]

**Postal Address**  
[Redacted]

**Attachments** + Add

No Files Added...

However, our latest feature is even more powerful - the ability to add multiple contacts per customer account. See here:

Edit Customer #7 - *Alexander Forbes*

Account Detail

Address Detail

Additional Contacts

Portal Login

SageOne







Account Expiry

Show 10 Rows

Add

Refresh

Search:

Contact Name	Email	Mobile No	
Johnny		0825555555	 
Mrs Smith	smitty@gmail.com	0825205555	 
Mr Smith	mr.smith@gmail.com		 

Showing 1 to 3 of 3 entries

Previous

1

Next

Close

Password Reset

Delete

Disable

Save Changes

This feature will also assist with the capturing of tickets as the tickets will be automatically allocated to the correct account by matching the contact name with the Customer's account.