HeroTill now allows you to save and select pre-defined notification templates. This notification templates can be used when sending bulk messages to your customers from the Customer list screen and from the Mikrotik NAS Users screen.

To access this feature, go to 'Tools' **->** "Messages" –> 'Notification Templates'
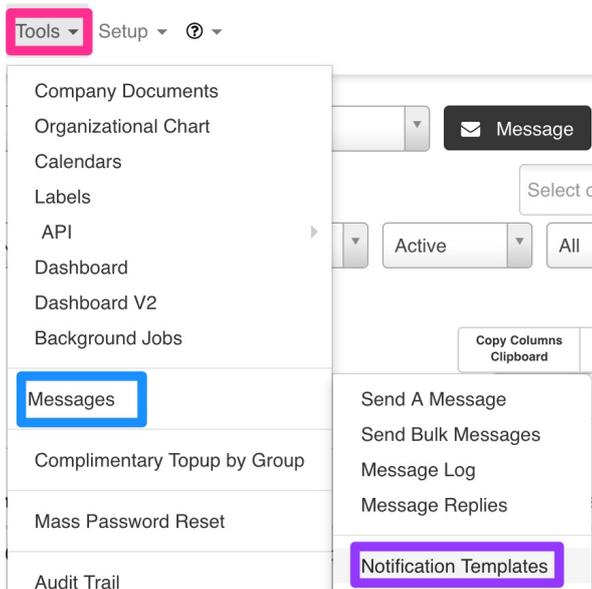
You can also access this feature here: yourdomain/messages/list_notification_template

At the Notification Templates screen, you can add and edit templates that can be used in bulk messaging.

When you send bulk messages you are able to choose one of the templates like in the screenshot below.

Send a bulk Message to up to 10 selected customers ✕

The message below will be sent to all customers currently selected, filtered and displayed.

Make sure that you select all customers and not just the first page if you want to send a message to all customers.

Specify a Notification rule to only send a message to customers contacts with the particular rule turned on.

All ▾

Specify a Notification Template to pre-load the message contents below

SMS - Breakout totally down ▾   Email - Overnight Maintenance ▲

Email Templates

Email - Overnight Maintenance

Enter a custom message into the box below.

Dear ░░░░░░░░░░░

This is a reminder that we will be conducting planned preventative maintenance in ░░

This forms part of our on-going network investment program, that will improve the stability of a major link in your area.

626 Characters

Insert short url   Insert full url

These links will be updated to point to the each individual customer's own personal usage page

Send Email   Send SMS   Close

How to send bulk messaging:

[Bulk Messaging From HeroTill Explained](#)