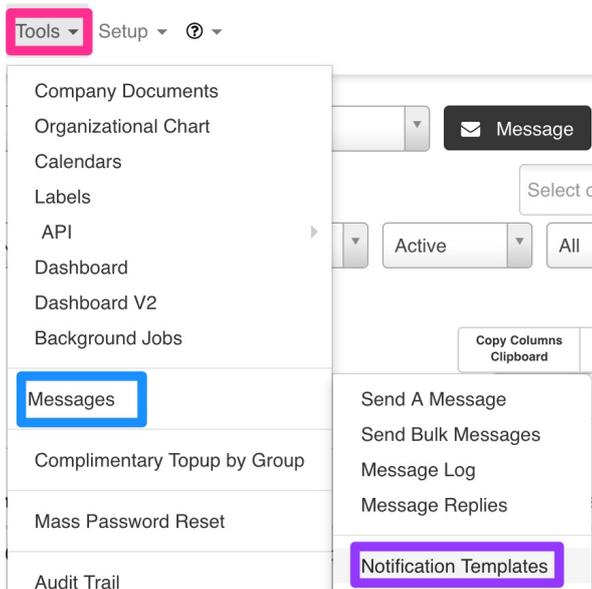


HeroTill now allows you to save and select pre-defined notification templates. This notification templates can be used when sending bulk messages to your customers from the Customer list screen and from the Mikrotik NAS Users screen.

To access this feature, go to 'Tools' -> "Messages" -> 'Notification Templates'



You can also access this feature here: yourdomain/messages/list_notification_template

At the Notification Templates screen, you can add and edit templates that can be used in bulk messaging.

Notification Templates

Show 10 Rows

All Types Normal + Add Notification Template Refresh

Search:

Copy Columns Clipboard Export Columns CSV Export Columns Excel Show / Hide Columns

Type	Description	Message		
SMS	Overnight Maintenance	Dear <input type="text"/> The planned network downtime in your area will take place tonight (Mon) from 23h00 to 06h00 (Tue). Regards, <input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Email	Overnight Maintenance	Dear <input type="text"/> This is a reminder that we will be conducting planned preventative maintenance in your area this evening - <input type="text"/> This forms part of our on-going network investment program, that will improve the stability of a major link in your area. Please note that the internet will be unavailable in your service area during this maintenance and that we recommend you reschedule any updates or backups that might be planned for this time. We apologise for any inconvenience that this might cause. Regards, <input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SMS	<input type="text"/>	<input type="text"/> Please be patient whilst we try to resolve it <input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Showing 1 to 3 of 3 entries

Previous 1 Next

When you send bulk messages you are able to choose one of the templates like in the screenshot below.

Send a bulk Message to up to 10 selected customers ✕

The message below will be sent to all customers currently selected, filtered and displayed.

Make sure that you select all customers and not just the first page if you want to send a message to all customers.

Specify a Notification rule to only send a message to customers contacts with the particular rule turned on.

All

Specify a Notification Template to pre-load the message contents below

SMS - Breakout totally down

Email - Overnight Maintenance

Email Templates

Email - Overnight Maintenance

Enter a custom message into the box below.

Dear [Customer Name],

This is a reminder that we will be conducting planned preventative maintenance in [Area] on [Date] [Time] [Day].

This forms part of our on-going network investment program, that will improve the stability of a major link in your area.

626 Characters

Insert short url **Insert full url**

These links will be updated to point to the each individual customer's own personal usage page

Send Email **Send SMS** Close

How to send bulk messaging:

[Bulk Messaging From HeroTill Explained](#)