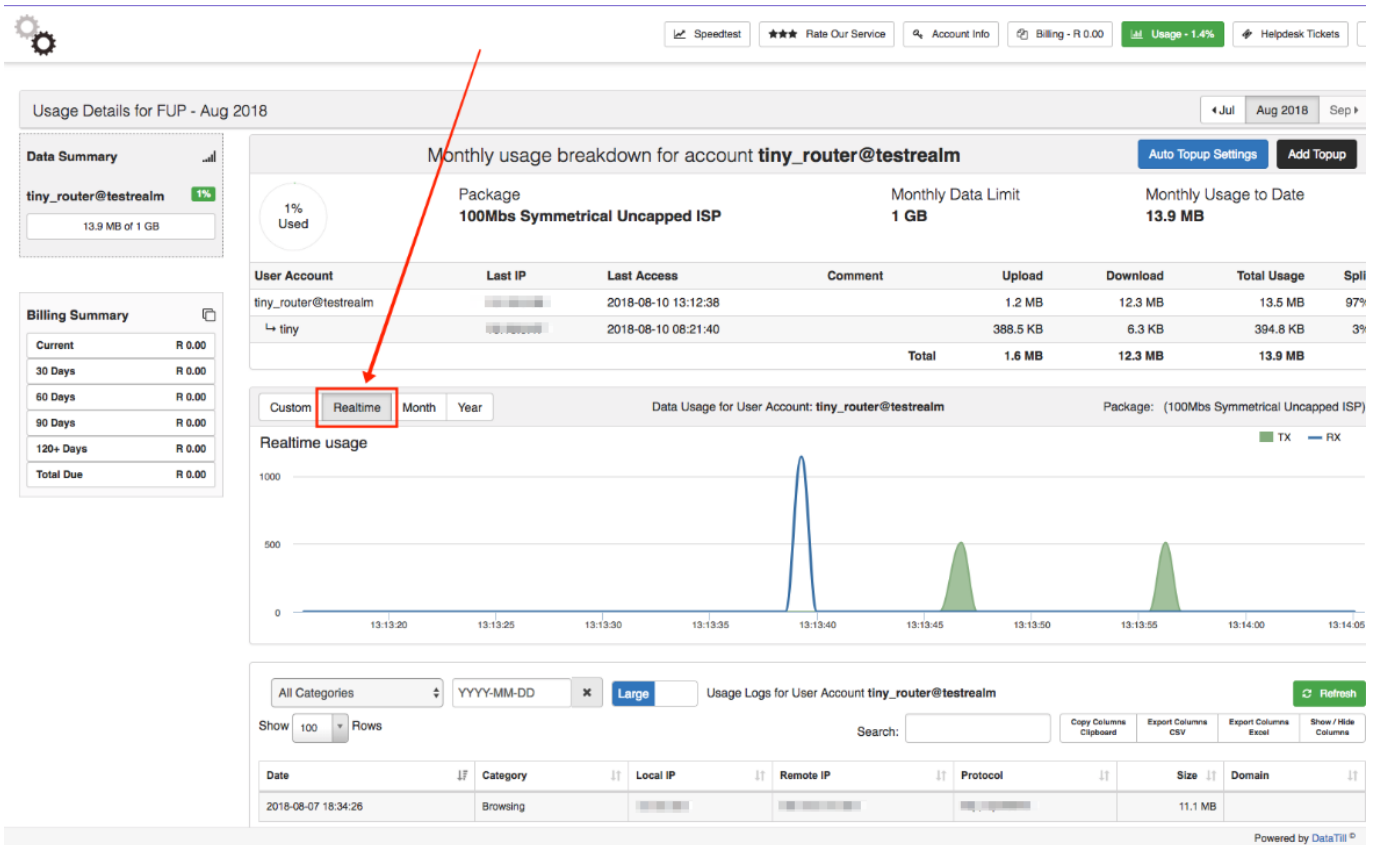


HeroTill has added **Realtime** data traffic viewing to the customer portal.

Customers can view their Realtime usage graph on the Usage menu on their customer portal:



Usage Details for FUP - Aug 2018

Monthly usage breakdown for account **tiny_router@testrealm**

Package: **100Mbps Symmetrical Uncapped ISP** Monthly Data Limit: **1 GB** Monthly Usage to Date: **13.9 MB**

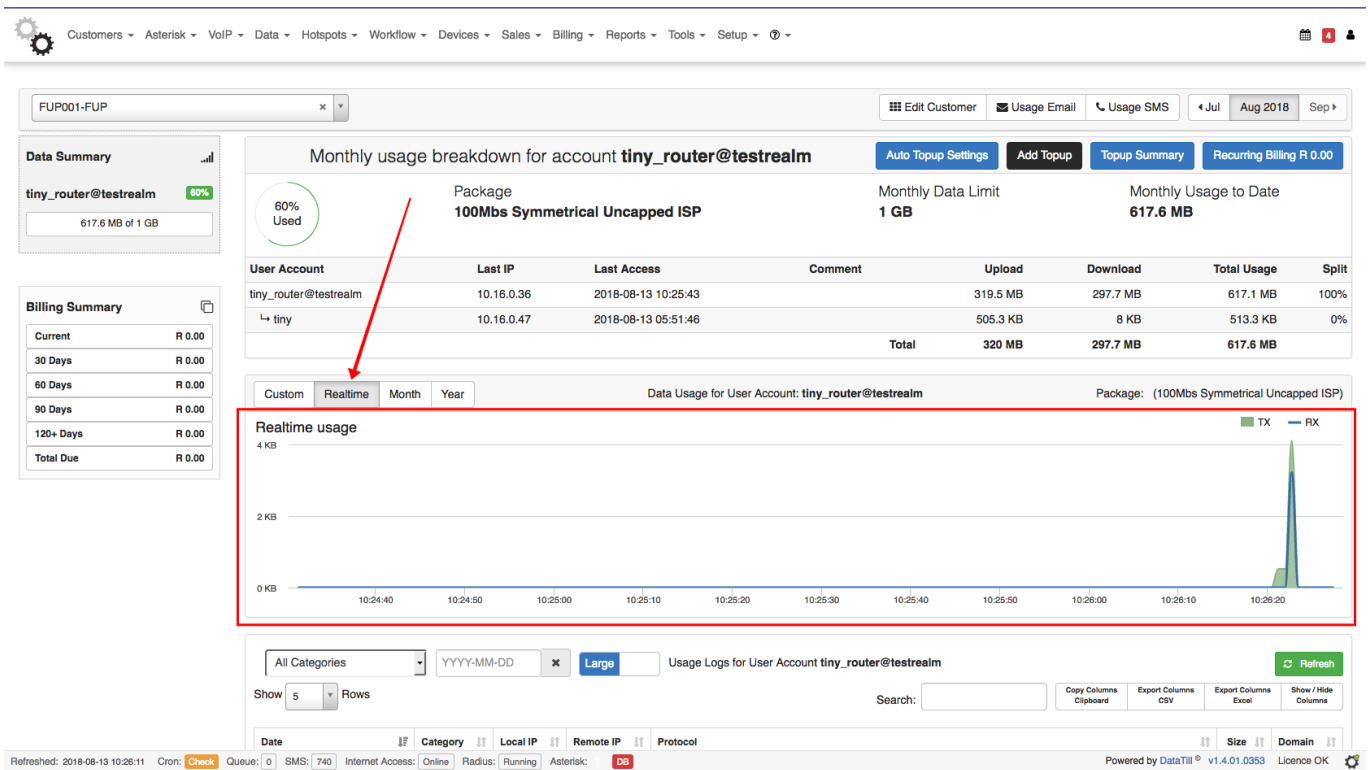
User Account	Last IP	Last Access	Comment	Upload	Download	Total Usage	Spl
tiny_router@testrealm	[REDACTED]	2018-08-10 13:12:38		1.2 MB	12.3 MB	13.5 MB	97%
↳ tiny	[REDACTED]	2018-08-10 08:21:40		388.5 KB	6.3 KB	394.8 KB	3%
Total				1.6 MB	12.3 MB	13.9 MB	

Realtime usage

Date	Category	Local IP	Remote IP	Protocol	Size	Domain
2018-08-07 18:34:26	Browsing	[REDACTED]	[REDACTED]	[REDACTED]	11.1 MB	

For admin users, the Realtime view button can now be seen at two places, on the data summary screen and a new full screen Realtime view page.

On the data summary screen of a data account:



The screenshot displays the Herotel Customer Portal interface. At the top, there is a navigation menu with options like Customers, Asterisk, VoIP, Data, Hotspots, Workflow, Devices, Sales, Billing, Reports, Tools, and Setup. The main content area is titled 'Monthly usage breakdown for account tiny_router@testrealm'. It includes a 'Data Summary' sidebar showing 60% usage (617.6 MB of 1 GB) and a 'Billing Summary' sidebar with various payment options. The central part features a table of user accounts and a 'Realtime usage' graph. A red arrow points to the 'Realtime' tab in the graph's navigation bar. The graph shows a sharp spike in usage at 10:26:20, with TX (green) and RX (blue) bars. Below the graph is a table of usage logs for the user account, with columns for Date, Category, Local IP, Remote IP, and Protocol. The footer shows system status like 'Refreshed: 2018-08-13 10:26:11' and 'Powered by DataTill v1.4.01.0353'.

The Realtime view button has also been added to active radius sessions, which will open a new full screen Realtime view page:

Customers ▾ Asterisk ▾ VoIP ▾ Data ▾ Hotspots ▾ Workflow ▾ Devices ▾ Sales ▾ Billing ▾ Reports ▾ Tools ▾ Setup ▾ ⓘ

✕ Bulk Disconnect Last Month
✕ Disconnect Last Month
✕ Disconnect Old
✕ Bulk Disconnect All
✕ Disconnect All
✕ Mark Duplicates Closed
✕ Mark All Closed

Active Radius Sessions

All Products ▾ All Services ▾ All NAS ▾

10 records per page

Search Search

Nas IP	Customer / Product	Username	Start Time	Duration	Data	IP Address	Last Update	Radius Status	
	Office Reliance CC 4Mb/s Uncapped	guest (Guest Account)	2018-08-10 13:26:49	00:12:01	613.1 KB	1	00:00:29	Default Speed	
	Office Reliance CC 4Mb/s Uncapped	guest (Guest Account)	2018-08-10 13:21:20	00:16:59	1.1 MB	1	00:01:00	Default Speed	
	Office Reliance CC 4Mb/s Uncapped	guest (Guest Account)	2018-08-10 12:37:08	01:02:01	42.6 MB	1	00:00:10	Default Speed	
	Office Reliance CC 4Mb/s Uncapped	guest (Guest Account)	2018-08-10 11:17:34	02:21:04	215.9 MB	1	00:00:41	Default Speed	
	Office Reliance CC 4Mb/s Uncapped	guest (Guest Account)	2018-08-10 08:14:39	05:23:59	173.9 MB	1	00:00:41	Default Speed	
	FUP 100Mbps Symmetrical Uncapped ISP	tiny_router@testrealm	2018-08-09 12:22:33	25:16:05	803.3 KB	1	00:00:41	Default Speed	
	FUP 100Mbps Symmetrical Uncapped ISP	↳ sub of tiny_router@testrealm	2018-08-08 16:46:04	44:52:58	392.3 KB	1	00:00:17	Default Speed	

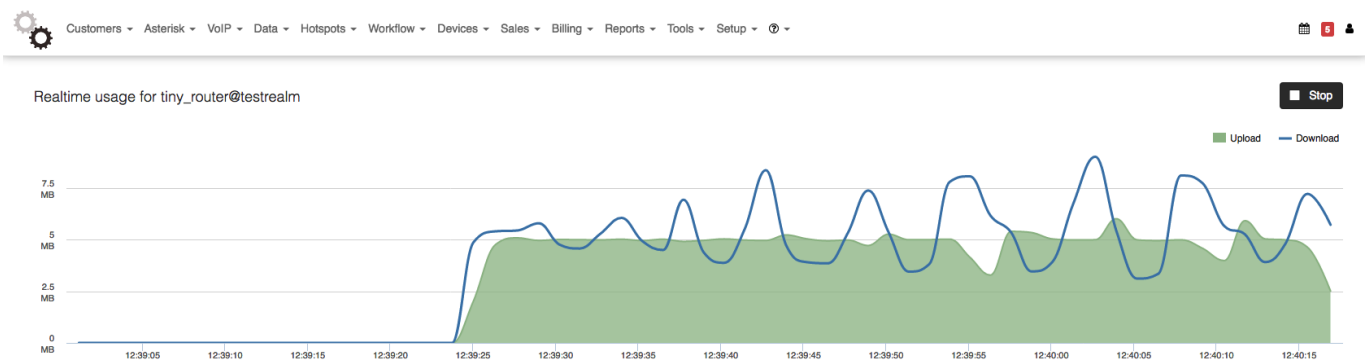
Showing 1 to 7 of 7 entries

Previous 1 Next

Refreshed: 2018-08-10 13:39:05 Cron: Check Queue: 0 SMS: 745 Internet Access: Online Radius: Running Asterisk: DB

Powered by DataTill v1.4.01.0353 Licence OK

Full screen Realtime usage page:



Note:

If the user is performing a PPPoE dialup from a router behind the CPE then the session

cannot be seen currently.

Realtime view is only available when PPPoE connections are done directly from the CPE to the NAS router, and API access is enabled from HeroTill into the NAS router.