




Videos: [Reseller Portal](#)

Webinar: [Reseller Module Webinar](#)

Reseller Customer View

Resellers can now see certain customer information in the reseller portal.

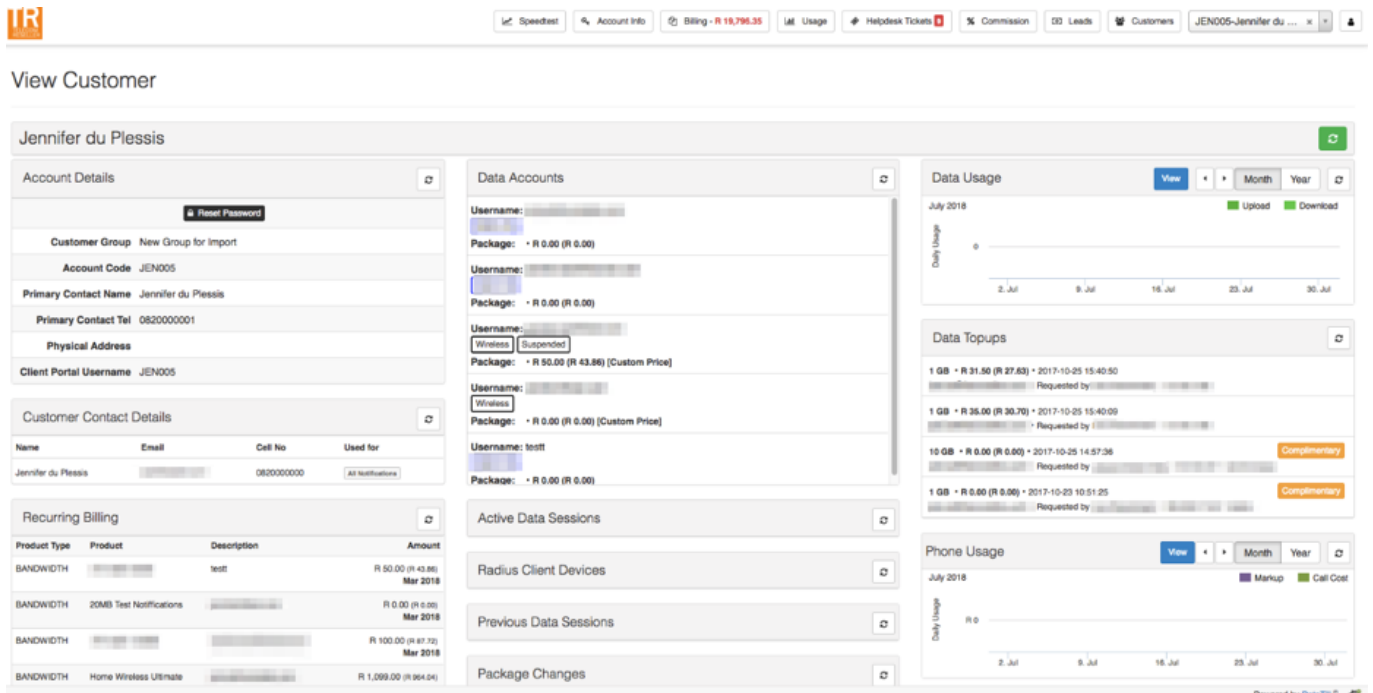
Added View Customer button to the Customers list on reseller portal:

Customer Group	Billing Group	Account Code	Type	Name	Data Accounts	Phone	Email	Status	Categories	Balance	
Training	Netcash Run 2	DAT001	Company	DataTill		0820000000		Suspended		R 1,287.00	
New Group for Import	NEW BILLING GROUP	JD002	Individual	JD		0820000000			Ad-hoc	R 11,864.66	
New Group for Import	NEW BILLING GROUP	JEN005	Individual	Jennifer du Plessis		0820000000				R 1,249.00	

Showing 1 to 3 of 3 entries

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Customer Display for Resellers:



The screenshot displays the 'View Customer' page for Jennifer du Plessis. The interface is divided into several sections:

- Account Details:** Includes fields for Customer Group (New Group for Import), Account Code (JEN005), Primary Contact Name (Jennifer du Plessis), Primary Contact Tel (0820000001), Physical Address, and Client Portal Username (JEN005). There is a 'Reset Password' button.
- Customer Contact Details:** A table with columns: Name, Email, Cell No, and Used for. It lists Jennifer du Plessis with a cell number 0820000000 and a link for 'All Notifications'.
- Recurring Billing:** A table with columns: Product Type, Product, Description, and Amount. It lists four entries for bandwidth services with varying amounts and dates.
- Data Accounts:** A list of data accounts with fields for Username, Package, and Price. It shows multiple accounts with different packages and prices.
- Active Data Sessions:** A section for viewing active data sessions.
- Radius Client Devices:** A section for viewing radius client devices.
- Previous Data Sessions:** A section for viewing previous data sessions.
- Package Changes:** A section for viewing package changes.
- Data Usage:** A chart showing data usage for July 2018, with tabs for Upload and Download.
- Data Topups:** A list of data topups with details on amount, date, and status (e.g., Complimentary).
- Phone Usage:** A chart showing phone usage for July 2018, with tabs for Markup and Cell Cost.

The following widgets can be viewed as a reseller:

- Account Details
- Customer Contact Details
- Recurring billing
- Radius Data Packages
- Active Data Sessions
- Radius Client Devices
- Previous Data Sessions
- Prepaid Purchases
- Package Changes
- Speedtest Results
- VOIP Phone Lines
- Data Usage
- Data Topups
- Phone Usage

See the reseller guide: <https://support.herotill.com/guides/marketing/reseller-module/>

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