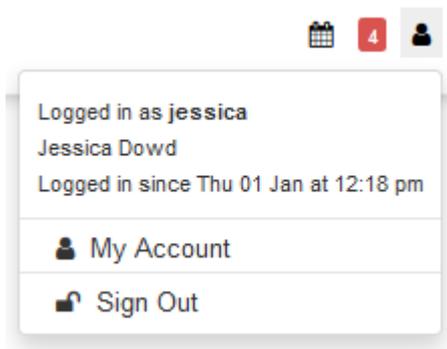


Never miss out by subscribing to HeroTill notifications.

As an Admin User of your HeroTill system, you can personalize which notifications you would like to receive on your account.

How to subscribe to notifications from your HeroTill system:

1. Go to the top right corner account icon -> My Account



2. Scroll down to the “Notification Summary” section.

3. Choose which notifications you want to receive by turning them on. You can choose the notification type for each notification as well. Notification types available are: email, SMS and Slack.

- Email notifications will be sent to your email address in your account settings.
- SMS notifications will be sent to your mobile number in your account settings.
- Slack notifications will be sent to the Slack channel that you enable a webhook for.

Notification Summary			
		<input checked="" type="checkbox"/> Select All	<input type="checkbox"/> Clear All
Slack Webhook https://hooks.slack.com/services/T2WNAJAG2H8KDE82496G6uJek8K7y8G0FC600pW4GjH		Info	Channel #datatillnotifications Info
Individual Notification	<input type="checkbox"/> <input checked="" type="checkbox"/> Email	<input type="checkbox"/> <input checked="" type="checkbox"/> SMS	<input type="checkbox"/> <input checked="" type="checkbox"/> Slack
Prepaid Customer Registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Prepaid Customer Account Verified	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Prepaid Package Purchased	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Free WiFi Account Registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Free WiFi Account Verified	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Customer Ratings Submitted	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Customer reply received	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Mobile device registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Network Outage Report	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON

Full list of notifications:

- Prepaid Customer Registered
- Prepaid Customer Account Verified
- Prepaid Package Purchased
- Free WiFi Account Registered
- Free WiFi Account Verified
- Customer Ratings Submitted
- Customer reply received
- Mobile device registered
- Network Outage Report
- Customer usage trigger reached
- Customer 100% usage reached
- Customer topup processed
- Customer package changed
- Customer account expiry
- Customer change requested
- Hotspot voucher purchased
- New application submitted
- Sales Leads
- Workflow Events
- Website enquiry submitted
- Helpdesk Notifications

- Helpdesk Ticket Submitted
- Low Power Alerts
- Fleet License Renewal Due
- Fleet Service Due
- System Backups

How to enable a slack webhook to receive notifications from HeroTill on Slack:

1. Be logged in to the Slack team that you want to send the notifications to. You can create a new channel beforehand if needed.
2. Click on “Info” next to the “Slack Webhook” field. The link will take you to [Slack’s incoming webhooks page](#).

Notification Summary

Select All Clear All Enable Slack 

Slack Webhook Channel #datatillnotifications

Individual Notification	<input type="checkbox"/> <input checked="" type="checkbox"/> Email	<input type="checkbox"/> <input checked="" type="checkbox"/> SMS	<input type="checkbox"/> <input checked="" type="checkbox"/> Slack
Prepaid Customer Registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Prepaid Customer Account Verified	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Prepaid Package Purchased	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Free WiFi Account Registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Free WiFi Account Verified	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Customer Ratings Submitted	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Customer reply received	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Mobile device registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Network Outage Report	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON

3. Click on the “incoming webhook integration” link.

Incoming Webhooks

Send data into Slack in real-time.

Incoming Webhooks are a simple way to post messages from external sources into Slack. They make use of normal HTTP requests with a [JSON](#) payload that includes the message text and some options. [Message Attachments](#) can also be used in Incoming Webhooks to display richly-formatted messages that stand out from regular chat messages.

Start by setting up an [incoming webhook integration](#) in your Slack team to try these features out:

4. Choose your Slack channel that you would like the HeroTill notifications to be sent to.
5. Click on “Add Incoming Webhooks Integration” to enable the Slack webhook.

Post to Channel

Start by choosing a channel where your Incoming Webhook will post messages to.

[or create a new channel](#)

Add Incoming WebHooks integration

By creating an incoming webhook, you agree to the [Slack API Terms of Service](#).

6. Copy the webhook URL.

Integration Settings

Post to Channel

Messages that are sent to the incoming webhook will be posted here.

[or create a new channel](#)

Webhook URL

Send your JSON payloads to this URL.
[Show setup instructions](#)

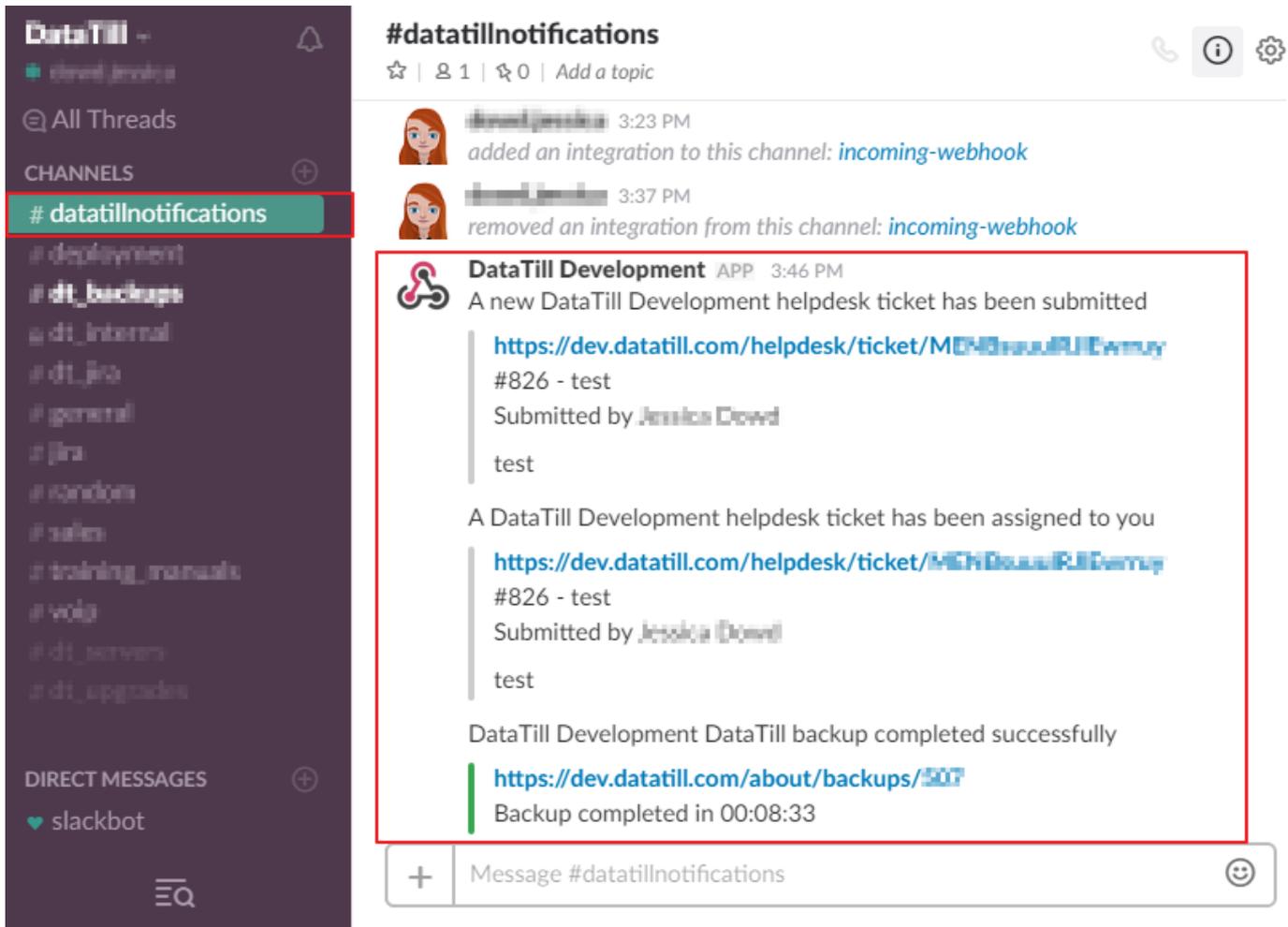
[Copy URL](#) • [Regenerate](#)

7. Go back to your HeroTill, enable Slack and paste the webhook URL to the “Slack Webhook” field. Type the “Channel” as well.

8. Turn on the notifications you want to receive on Slack.

Notification Summary			
Slack Webhook <input type="text" value="https://hooks.slack.com/services/T2WHAJAGD/B6DCZ7HUL/yGWYFxC3vyQj00"/>		<input type="button" value="Info"/>	<input checked="" type="checkbox"/> Select All <input type="checkbox"/> Clear All <input checked="" type="checkbox"/> Enable Slack ✱
Individual Notification	<input type="checkbox"/> <input checked="" type="checkbox"/> Email	<input type="checkbox"/> <input checked="" type="checkbox"/> SMS	<input type="checkbox"/> <input checked="" type="checkbox"/> Slack
Prepaid Customer Registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Prepaid Customer Account Verified	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Prepaid Package Purchased	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Free WiFi Account Registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Free WiFi Account Verified	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Customer Ratings Submitted	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Customer reply received	<input checked="" type="checkbox"/> ON	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Mobile device registered	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON
Network Outage Report	<input type="checkbox"/> OFF	<input type="checkbox"/> OFF	<input checked="" type="checkbox"/> ON

9. Now your HeroTill notifications will be sent to the Slack channel that you set up for the webhook.



DataTill 

☆ | 👤 1 | 🗑️ 0 | [Add a topic](#)

 **Jessica Dowd** 3:23 PM
added an integration to this channel: [incoming-webhook](#)

 **Jessica Dowd** 3:37 PM
removed an integration from this channel: [incoming-webhook](#)

 **DataTill Development** APP 3:46 PM
A new DataTill Development helpdesk ticket has been submitted
<https://dev.datatill.com/helpdesk/ticket/MENBsuuRUEwuy>
#826 - test
Submitted by **Jessica Dowd**
test

A DataTill Development helpdesk ticket has been assigned to you
<https://dev.datatill.com/helpdesk/ticket/MENBsuuRUEwuy>
#826 - test
Submitted by **Jessica Dowd**
test

DataTill Development DataTill backup completed successfully
<https://dev.datatill.com/about/backups/507>
Backup completed in 00:08:33

+ Message #datatillnotifications 