HeroTill is no longer doing new Asterisk API integrations, but you can import your VOIP usage so that you can bill your customers.

Manual VOIP usage importing tools can by found at Customers –> Import VOIP Usage

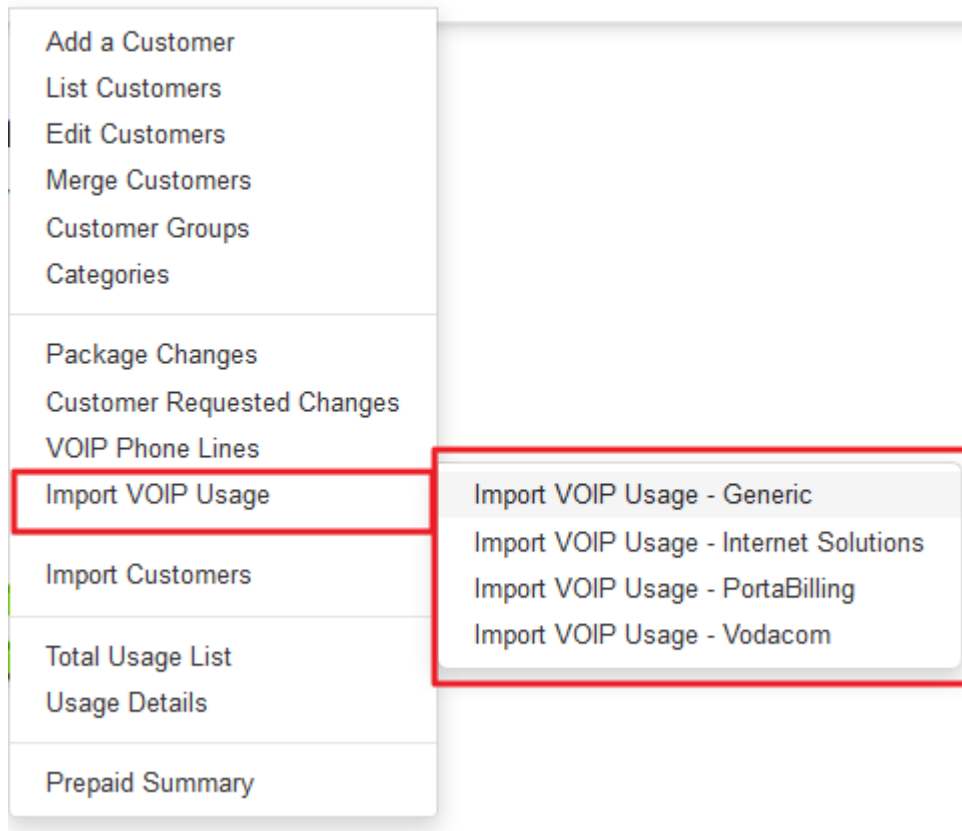Then choose the type of import that want to match with your import file.

The current VOIP usage import types that are available are:

- Generic
- Internet Solutions
- PortaBilling
- Vodacom

There are more import types to come.

Each of these types have sample files you can download at step 1 of the import that you can compare your import file with.

Step 1 of the import, it shows which fields are compulsory and it also has a sample file to download if it is needed:

Import VOIP Usage - Vodacom   Step 1 of 3   ❮ Previous   Next ❯

Step 1

Introduction

This Wizard allows you to import or update VOIP usage information from a Vodacom **csv file**.

The csv file should contain the following information in this specific order:

- From Number *
- To Number *
- Country
- Call Description
- Call Date & Time *
- Call Duration *
- Call Cost Price *

* Required Field

[⬇ Download Sample File]

Please note:

- If a specific call entry already exists (matched by From & To Number plus call date) then the entry will be updated
- The default markup assigned to the customer's voip line will be used to calculate the selling price

Import your .csv file and then validate the file. It will show errors in your fields if there are any.

Import VOIP Usage - Vodacom   Step 2 of 3   ❮ Previous   Next ❯

Step 2

VOIP usage Import - Vodacom

The csv file should contain the following information in this specific order:

- From Number * Must exist in Customer Voip Billing tabel
- To Number *
- Country
- Call Description
- Call Date & Time * must be in the format YYYY-MM-DD HH:MM:SS
- Call Duration * Must be in time format HH:MM:SS
- Call Cost Price *

* Required Fields

[⬇ Download Sample File]

Upload CSV Filename	Browse... No file selected.
Existing CSV Filename	evd_aacc-10020_5422877_vs60_211798.dsp, 560.1 KB
Total Number of Rows	1,550
Number of Invalid Rows	

[Show File Contents] [Validate File]

Please note:

- If a specific call entry already exists (matched by From & To Number plus call date) then the entry will be updated
- The default markup assigned to the customer's voip line will be used to calculate the selling price

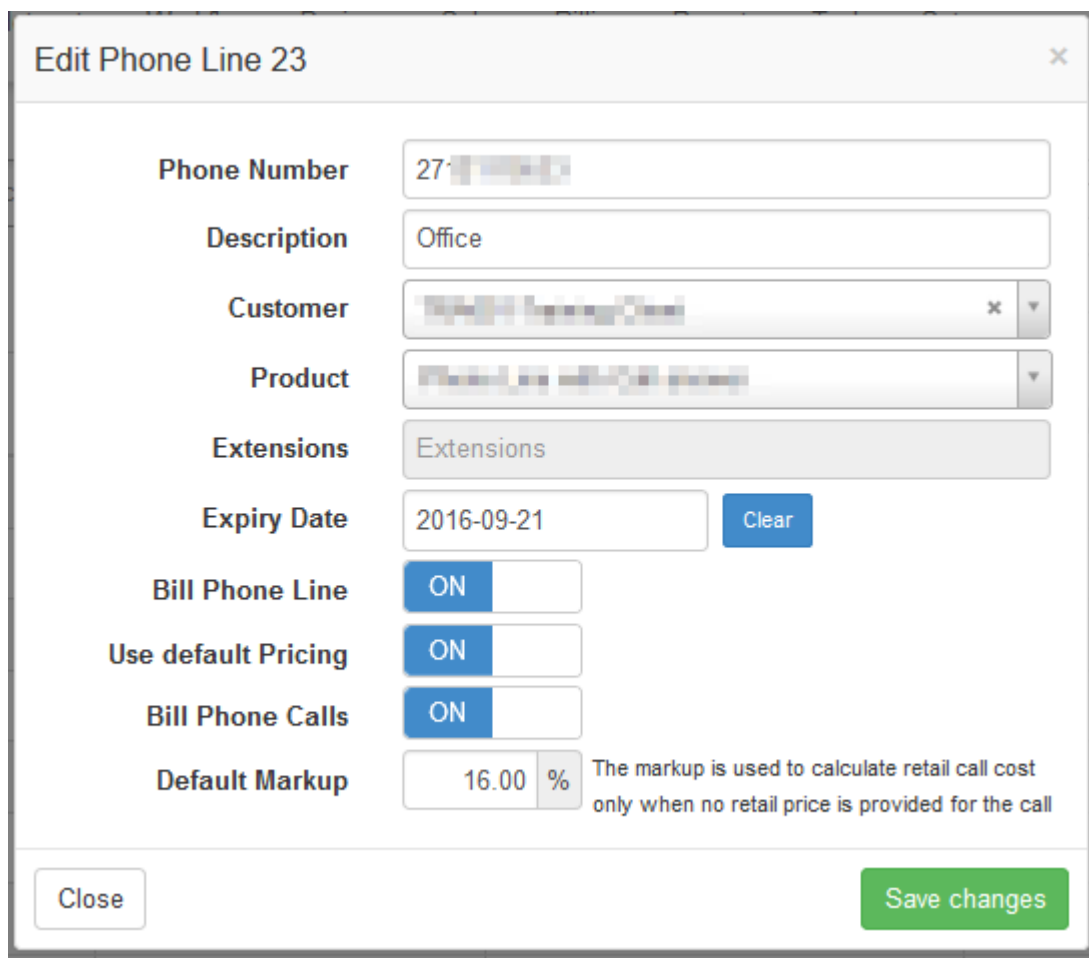500 ▾ records per page   Search: [   ]   Copy Columns Clipboard | Export Columns CSV | Export Columns Excel | Show / Hide Columns

From Number	To Number	Unique ID	Description	Call Date	Call Duration	Call Cost
2T2100000M8	2T212040580	706200000478783574_0	000200262038812	2017-04-05 14:37:38	00:00:11	R 0.04
2T2100000M8	3T1T64F113E3	706200000478783570_0	000200262038812	2017-04-05 14:37:38	00:00:04	R 0.01
2F318562T1	2T7T06190005	706200000478786271_0	000200262039596	2017-04-05 14:37:46	00:00:32	R 0.11
2T2100000M8	2600T66288	706200000478786029_0	000200262038815	2017-04-05 14:37:46	00:00:33	R 0.97

Remember that the "From Number" in your import file should match exactly on a phone number that is set up in your VOIP phone lines.

If you do not import a "Call Selling Price", then the "Call Cost Price" field will be used to calculate a selling price for your billing purposes. It will use the markup percentage that is set on the phone line.

To set up your phone lines, go to Customers -> VOIP Phone Lines –> Edit/ Add Phone Line

Visit the user import guides to see more on importing: datatill.com/guides/user-import-guides/